Democracy Voucher Replacement Guide

1. Who can receive replacements?

- Any Seattle resident who previously received vouchers can receive replacement vouchers.
- Replacement vouchers will only be provided for the number of vouchers that have not already been returned.
- Replacement vouchers can be sent either by mail or by email (as a PDF attachment).

2. Who can request replacements?

- Any Seattle resident who previously received vouchers may request replacements by phone, email, or mail from the SEEC.
- Campaigns can assist Seattle residents with replacement vouchers by using the Replacement Democracy Vouchers Form for Campaigns.
- Replacement vouchers may also be requested for individuals by others, including family members, care providers, case workers, campaigns, civic organizations, and community groups.

3. If the request is by phone, email, or mail to the SEEC, what information is needed when requesting replacements?

- All replacement requests must include
 - First and last name middle name or middle initial is helpful
 - Date of birth
 - Residential address
 - Mailing address if different than residential address
 - Contact phone number or email address
 - Language preference for printed documents English, Spanish, Vietnamese, Traditional Chinese, Simplified Chinese, Somali, Tagalog, Korean, Cambodian, Amharic, Oromo, Tigrigna, Laotian, Thai, or Russian.
 - Preference to receive paper vouchers by postal mail or PDF vouchers by email if no preference is listed, vouchers will be sent by postal mail
 - If requesting on the behalf of others, helper's name

4. How will the SEEC ensure authenticity and that only 4 vouchers per resident are counted?

 The SEEC's custom and secure voucher tracking system is designed to assign uniquely numbered vouchers to each participant. The system ensures that there are no more than 4 active voucher numbers at any time. In addition, SEEC validates all returned/submitted vouchers through a signature check process to ensure authenticity.

5. What is the Replacement Democracy Vouchers Form for Campaigns and how is it used?

- SEEC authorizes the use of this form to serve as a replacement for residents who no longer have their vouchers. This form acts as an instant replacement for Democracy Vouchers and should only be used to assign vouchers that have not already been returned.
- Only candidates who have signed the program pledge and their registered campaign representatives may use this form.
- Replacement Democracy Vouchers Forms for Campaigns must be completely filled out to be valid, with one exception: Voter ID is only required if applicable.